canmoretennis.ca

Canmore Tennis Association Refund Policy

At Canmore Tennis Association, we are committed to providing quality programming and services to all members and participants. Please review the following refund policy before registering for memberships, events, booking courts, or participating in other club activities.

1. Membership Fees

All membership purchases—whether annual or monthly—are **non-refundable**.

2. Court Bookings, Program, Event, and Tournament Fees

Fees paid for court bookings, lessons, clinics, tournaments, or other scheduled events may be eligible for a **refund or credit only if the session is cancelled due to weather or is cancelled by the club or the coach running the event and** cannot proceed as planned. For guests booking courts hourly, there are no refunds unless the courts are unplayable due to inclement weather conditions. **A request to refund must include a photo of the court at the time/date booked.**

3. Refund Conditions

- **No partial refunds** will be issued.
- If a refund is granted, it will be for the **full amount paid** for the affected session or event, issued in the form of the **original payment** or an **account credit**.
- **Rebooking or rescheduling** is the responsibility of the participant.
- **Credits** will only be valid during the **same season** in which they were issued, are **non-transferable**, and will **expire thereafter**.

We appreciate your understanding and cooperation in supporting a fair and consistent refund policy for all members and guests. If you have any questions or need further clarification, please don't hesitate to contact us via email at canmore.tennis.association@gmail.com.

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