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Good Neighbour Policy

Purpose

The Canmore Tennis Association (CTA) recognizes that the tennis courts we operate on are located within Town of Canmore public parks, being Lions Park and Veterans Park, and that these parks are enjoyed by many users and surrounded by residential neighbourhoods. We are committed to promoting respectful use of these facilities, being considerate of nearby residents, and fostering positive relationships within our community.

CTA strives to ensure that organized tennis activities are conducted in a manner that respects both the shared nature of the parks we play in and the interests of our neighbours.

Scope

This policy applies to CTA-organized activities, including round robins, lessons, clinics, tournaments, social events and other programs conducted under CTA's direction.

CTA acknowledges that the tennis courts are located on municipal property and that certain matters, including park maintenance, parking enforcement, and general park operations, remain the responsibility of the Town of Canmore.

Our Commitments

1. Respectful Use of the Courts

CTA encourages all members, participants, spectators, volunteers and guests to use the courts respectfully and responsibly. CTA members are expected to:

- Treat fellow players, volunteers, spectators and nearby residents with courtesy and respect.
- Avoid inappropriate language or disruptive behaviour on and around the courts.
- Respect neighbouring properties and residents' enjoyment of their homes.

2. Noise Awareness

CTA recognizes that noise is an impact associated with tennis activities and will make reasonable efforts to minimize unnecessary disturbance to nearby residents. CTA will:

- Discourage excessive shouting or unnecessary noise, having regard to the respective park environment.
- Ensure any approved amplified sound is used responsibly and only during permitted hours.

3. Organized Activities and Hours of Play

CTA will schedule organized activities in accordance with any applicable municipal requirements and court operating hours.

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4. Communication and Transparency

CTA is committed to being accessible and transparent regarding its activities. CTA will:

- Maintain information about leagues, tournaments, and special events through its website, social media channels, court notice boards, or other public communications.
- Where and when practical, post notices at the courts in advance of major tournaments or events expected to attract increased attendance.
- Provide contact information through which residents may communicate questions, concerns, or feedback.

5. Responsiveness to Concerns

The CTA values constructive feedback from residents and community members. CTA commits to acknowledge concerns received from residents and will make reasonable efforts to address matters within its control.

For questions, feedback, or concerns, local residents may contact:

Email: canmore.tennis.association@gmail.com

Website: www.canmoretennis.ca

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The CTA is proud to be part of the community and appreciates the support and understanding of nearby residents. By promoting respectful behaviour, open communication, and responsible use of the courts, we aim to ensure that tennis remains a positive and valued recreational activity for all members of our community.